



**Nassau Queens  
Performing Provider  
System**



**Suffolk Care Collaborative  
Performing Provider  
System**



**Long Island  
Health Collaborative**

worked together to develop

**CCHL Train-the-Trainer Program for  
Queens, Nassau, and Suffolk Counties**

**2-hour program  
for staff**

which creates

**Culturally competent  
front-line staffers**

**7.5-hour program for  
new trainers  
(Master Facilitators)**

which creates

**New Master  
Facilitators**

who can host

## **PROCESS**

### Creation

With the Long Island Health Collaborative as the program's central hub, the LIHC is charged with providing guidance to Master Facilitators and DSRIP performing provider systems.

If you are a Master Facilitator, you can always contact the LIHC for support.

### Program

A curriculum was developed for community-serving organizations to spread cultural competency and health literacy trainings across the region.

### Application

Prospective Master Facilitators apply for the 7.5-hour training, hosted by a Master Facilitator, e.g. Dr. Martine Hackett. Prospectives attend the session, and become certified as Master Facilitators.

### Sustainable Model

Certified Master Facilitators gain access to online training materials a training community website, refresher sessions, and ongoing support from the Long Island Health Collaborative.

Master Facilitators commit to hosting trainings for staffers and other organizations serving the community, ensuring the sustainability of the program.